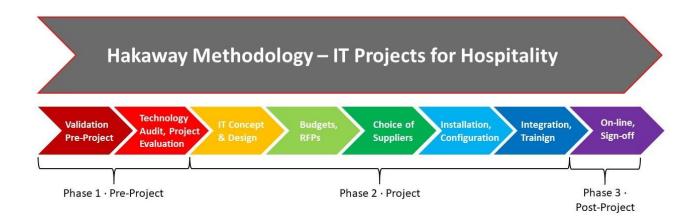


# **How Can We Help You?**

We are an international company, led by a team of hospitality professionals with over 20 years of experience in the Information Technology (IT) industry. We strategically position ourselves at the forefront of the development and implementation of hotel technology projects.

In servicing our wide range of clients and meeting their unique demands, we use procedures and methods that engage our technical know-how and our expertise in hotel management.



Our rapidly growing network of partners enables us to offer turnkey projects with national and international coverage.

We offer the following services:

#### - Project management

We offer consulting services and work closely with you and your suppliers to ensure the smooth implementation of projects and the successful achievement of the set out objectives. This involves applying the methods, techniques, and management tools specific to each stage of the project, from the initial assessment of the situation to the completion and hand-over of the whole project.

## - CIO as a Service (CIOaaS)

The world of computing is constantly evolving and is ever dynamic, and so are we. The processes involved in the consulting, hospitality and technology field are not static and requires regular updates. We actively and continuously will work with you, in order to ensure that you are always upto-date and working with recent trends in the industry, thus ensuring an outstanding service delivery at all times. Take advantage of our experience when negotiating with your current suppliers and service providers. Reading through an offer and making a decision can sometimes be tiring. We take the stress off you and help you examine, diligently evaluate and negotiate offers and contracts from service providers, ensuring you get what you need at the best conditions.



# How Can We Help You? (cont.)

### - Cyber security

A lot of important and sensitive data regularly passes through a hotel network, and this data, when breached, can have a tremendous effect. Thus, it is essential to have a state-of-the-art security network. We provide top-notch professional measures, including mystery hackers, cyber-audits and cyber-certifications to help you secure your entire system.

### - Technology audits

Our team of experts analyzes and evaluates your current systems and infrastructures, proposes alternatives and makes recommendations on what to do from an IT point of view, including risk management. Our services can also focus on the overall improvement of the current platforms, allowing the addition of new functionalities and the optimization of the performance of your organization. We evaluate, analyze your growth potential and optimize your ecosystem and we can validate your brand standards.

#### - Network solutions for voice and data

We offer virtualized or hosted on-site communication systems such as IP telephony solutions and solutions for your corporate networks and their security.

## - Integration of telecommunications and infrastructures

We do the tedious job of commissioning and testing equipment to ensure the performance and compliance of the products received.

### - Implant of IT staff

Having competent IT personnel plays a key role in quality service delivery. We recruit and integrate qualified IT staff within your organization, thus helping to establish optimum quality service at all times.

#### - Audiovisual solutions

Audiovisuals breathe life to your establishment and its importance cannot be overemphasized. We design the optimal audiovisual solution for your establishment, going the extra mile to ensure you have the equipment you need installed in optimal conditions. In addition, we integrate your AV solution into the overall IT concept for both, temporary and permanent AV solutions.

Contact us at <a href="mailto:info@hakaway.com">info@hakaway.com</a> for more information, or call us:

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